

UTM International

SOALAN LAZIM - FREQUENTLY ASK QUESTIONS (FAQ)

NO	QUESTIONS	ANSWER
APPLY VISA		
1.	What is Visa Approval Letter (VAL) ?	<p>The Visa Approval Letter (VAL) is an official document issued by the Immigration Department of Malaysia. It confirms that your name, programme, and level of study have been approved for you to enter Malaysia as a student.</p> <p>How the VAL Process Works:</p> <ol style="list-style-type: none"> 1. Student → UTM International <ul style="list-style-type: none"> - You send all required documents into the EMGS STARS system. 2. Student → EMGS <ul style="list-style-type: none"> - Education Malaysia Global Services (EMGS) checks your documents, health insurance, and security clearance. - EMGS forwards the application to Immigration Malaysia. 3. Immigration Malaysia <ul style="list-style-type: none"> - Immigration reviews the application. - If approved, Immigration issues the Visa Approval Letter (VAL). 4. Student <ul style="list-style-type: none"> - Student downloads the VAL from the EMGS system. 5. Student → Arrival in Malaysia <ul style="list-style-type: none"> - The student uses the VAL to get a Single-Entry Visa (SEV) at the Malaysian Embassy/High Commission (if required). - Student travels to Malaysia and later gets the Student Pass sticker on the passport. <p><u>Important Timeline</u></p> <ol style="list-style-type: none"> 1. Apply for your VAL at least 6 weeks before your reporting/arrival date. 2. This is to avoid delays, as EMGS and Immigration usually take 4–6 weeks to process. <p><u>Official Guidelines</u></p> <p>For full details, please check the EMGS website: https://visa.educationmalaysia.gov.my/guidelines</p>

2.	How long it will take to get VAL ?	<p>It normally takes 4 – 6 weeks for the Visa Approval Letter (VAL) to be processed. The timeline starts from the date EMGS receives your complete application and payment.</p> <p>Students must apply for the VAL online through the official EMGS website: https://visa.educationmalaysia.gov.my/</p> <p>Important note: If your documents are incomplete or payment is delayed, the process will take longer. That's why UTM advises all students to apply at least 6 weeks before their arrival date.</p>
3.	When and how can I pay for my VAL & Processing fee ?	<p>You must pay the Visa Approval Letter (VAL) and processing fee when you submit your application to EMGS. There are two payment options:</p> <ol style="list-style-type: none"> 1. Online Payment <ul style="list-style-type: none"> - Pay using Visa or MasterCard on the official EMGS website: https://visa.educationmalaysia.gov.my - This option is only available if you applied online through the EMGS system. 2. JomPAY (Malaysia local banks only) <ul style="list-style-type: none"> - You can pay through any Malaysian bank's online banking or ATM that supports JomPAY. - Requirements: Biller Code: 231183 Ref-1: 20340 Ref-2: 472005 <p>How to use JomPAY: Log in to your online banking OR go to ATM.</p> <ol style="list-style-type: none"> 1. Select JomPAY. 2. Enter Biller Code 231183. 3. Key in your 20340 as Ref-1. 4. Enter the amount shown in your application. 5. Confirm and pay. <p>Reminder:</p> <ol style="list-style-type: none"> 1. Payment must be done in full for EMGS to start processing your VAL. 2. Always keep a payment receipt/transaction slip and upload it into the EMGS system.

4.	When is expiry of VAL ?	<p>The Visa Approval Letter (VAL) is valid for 6 months from the date it is issued by Immigration Malaysia. You must enter Malaysia and register at UTM within this 6-month period. If you do not register within this period:</p> <ul style="list-style-type: none"> - Your VAL will expire. - You will need to apply for a new VAL through EMGS before you can enter Malaysia. <p>Tip: Always check your programme registration dates with UTM before making travel arrangements. This will help you avoid visa problems and ensure smooth registration at the university.</p>
5.	Can I convert my social Pass to a student Pass ?	<p>No. The Immigration Department of Malaysia does not allow conversion from a Social Pass (tourist visa/visit pass) to a Student Pass. All international students (except for Diplomatic Pass holders) must hold a valid Student Pass before starting their studies at UTM.</p> <p>Important: If you enter Malaysia with a Social Pass, you will need to leave the country and re-enter with the proper Visa Approval Letter (VAL) and Student Pass.</p>
6.	My country does not have Malaysia Embassy. How to get Single Entry Visa (SEV) ?	<p>Check Visa Requirements</p> <ul style="list-style-type: none"> - Some countries are eligible for Visa on Arrival for Students (VOAS). - Check the list here: https://educationmalaysia.gov.my/get-in-touch/news/visa-on-arrival-for-foreign-students-(voas) <p>Refer to Immigration Malaysia</p> <ul style="list-style-type: none"> - For full SEV requirements by country, visit the Immigration Department of Malaysia website: https://www.imi.gov.my/index.php/en/main-services/visa/evisa-en/ <p>If your country requires an SEV</p> <ul style="list-style-type: none"> - You can apply for the SEV at a Malaysian Embassy/High Commission in a neighbouring country (closest to you). <p>Important Tip: Always bring your Visa Approval Letter (VAL) when applying for SEV or entering Malaysia. Without an SEV (if required), you may be denied entry.</p>

7.	Can I study on my social visit / tourist visa ?	<p>No. Studying in Malaysia with a Social Visit Pass or Tourist Visa is not permitted. International students are only allowed to study full-time courses in Malaysia with a valid Student Pass issued by the Immigration Department. If you enter Malaysia on a Social Pass, you must leave the country and re-enter with a Visa Approval Letter (VAL) and the correct Student Pass.</p> <p>Reminder: Always wait for your VAL and Student Pass approval before making travel or study arrangements.</p>
8.	When do I get a student pass endorsement from Immigration Malaysia after registration ?	<p>Post-Arrival Medical Screening:</p> <ul style="list-style-type: none"> - You will get 30 days of Special Pass once you enter Malaysia. Within 30 days you must complete all procedures for student pass. - Within 3 days of arriving in Malaysia, you must attend your medical screening at the UTM Health Centre. - Before that, please visit the UTMKL Services counter to check your pre-arrival documents. <p>Submit Passport for Endorsement:</p> <ul style="list-style-type: none"> - After passing the medical screening, submit your passport at the UTMKL Services. <p>Processing Time:</p> <ul style="list-style-type: none"> - From the day your passport is submitted, the process usually takes 3 – 4 weeks. - However, please note that the final timeline depends on the Immigration Department. <p>Important Reminder: Do not make travel plans (inside or outside Malaysia) while your passport is being processed. Always keep a copy of your passport details page for identification. Always check the date of Entry Stamp and expiry date (30 days), type of pass must be Special Pass and not Social Pass</p>
SINGLE ENRTY VISA		
9.	How do I know if my country requires a Single-Entry Visa for Malaysia?	<p>You can check the full list of countries that require a Single-Entry Visa (SEV) on the official EMGS website. Visit this link for the latest information: https://visa.educationmalaysia.gov.my/guidelines/sev-required-countries</p> <p>Tip: Always confirm your country's SEV requirement before making travel plans. Bring your Visa Approval Letter (VAL) when applying for the SEV.</p>

10.	Which country can apply for Visa on Arrival for Student at Malaysia Entry Point ?	<p>Students can check the list of countries that are granted Visa on Arrival for Students (VOAS) at Malaysian entry points here: https://www.imi.gov.my/index.php/en/main-services/visa/visa-requirement-by-country/</p> <p>If your country is not on the list, you must apply for a visa at the nearest Malaysian Embassy or Consulate before travelling.</p> <p>Important Reminder: Always carry your Visa Approval Letter (VAL) when travelling to Malaysia. Without VAL + the correct visa (SEV or VOAS), you may not be allowed entry.</p>
11.	What documents do I need to apply for an SEV?	<p>The required documents may vary depending on the Malaysian Embassy or Consulate where you apply. To avoid problems, please contact the Malaysian Embassy directly for the exact requirements and procedures. For general enquiries, you can also contact the Immigration Department of Malaysia at: +603-8000 8000</p> <p>Tip: Commonly requested documents usually include:</p> <ul style="list-style-type: none"> - Visa Approval Letter (VAL) - Valid passport - Passport-sized photographs - Completed visa application form - Visa processing fee
12.	Can I choose to receive a Single-Entry Visa from a Malaysian Embassy in a country where I am not a citizen?	<p>Normally, you must obtain your SEV from your home country. If you want to apply for an SEV in another country, you must show proof that you legally reside there with a long-term pass (e.g., work permit, student pass, resident permit). Without this proof, the Malaysian Embassy may not accept your SEV application.</p> <p>Reminder: Always check directly with the Malaysian Embassy or Consulate where you plan to apply, as requirements may differ.</p>
RENEWAL OF STUDENT PASS		
13.	What documents are required to apply for renewal of student pass?	<p>You can find the full list of required documents and procedures for Student Pass renewal at the official EMGS website: https://visa.educationmalaysia.gov.my/guidelines/renewal/</p> <p>Tip: Always start your renewal process at least 3 months before your Student Pass expires to avoid overstaying. Prepare your documents early and ensure your passport has at least 18 months validity.</p>

14.	When should I renew the Student/Dependent Pass?	<p>You must submit your renewal application for the Student Pass or Dependent Pass at least 3 months before the expiry date. This gives enough time for EMGS and the Immigration Department of Malaysia to process your application.</p> <p>Reminder: Late submission may result in overstay penalties or interruptions in your study status. Always check your passport expiry date as well, since your pass cannot be renewed beyond your passport validity.</p>
15.	Can I send application for renewal of student pass 1 month before the expiry date?	<p>No. Submitting only 1 month before expiry risks overstay, which may lead to penalties, a compound, or refusal of renewal. What you must do:</p> <ul style="list-style-type: none"> - Submit all required renewal documents: 3 months before your pass expiry date. - Monitor your EMGS progress: When EMGS status reaches 50%, submit your passport at the UTMKL Services counter for endorsement. - If you are already late, please contact UTM International immediately for guidance. <p>Quick checklist:</p> <ul style="list-style-type: none"> - Start renewal 3 months early - Ensure passport validity is sufficient - Keep insurance active - Track EMGS status → Passport in at 50%
16.	I would like to send a passport for renewal and will return to my country. Can I purchase air ticket before my passport ready?	<p>No. You are not allowed to purchase flight tickets before you receive your passport and renewed Student Pass back from UTM International. This is to avoid problems if your renewal is delayed or if Immigration requires extra processing.</p> <p>Important Reminder: Only make travel arrangements after you have collected your passport and confirmed your Student Pass endorsement.</p>

17.	My student pass has expired , and I have already overstayed . I have graduated from UTM and want to return to my hometown. How can my problem be solved , and how much will it cost?	<p>Penalty & Fine</p> <ol style="list-style-type: none"> 1. All fines must be paid directly to the Malaysian Immigration Department. 2. The fine depends on how long you have overstayed: <ul style="list-style-type: none"> - RM 1,100 → less than 30 days - Up to RM 3,100 → more than 30 days <p>Immigration Process</p> <ol style="list-style-type: none"> 1. You must attend an appointment at the Immigration Office. 2. You will give a statement to the Immigration Officer. 3. Immigration will issue you a Special Pass (permission to leave Malaysia). <p>Timeline</p> <ol style="list-style-type: none"> 1. The whole process may take 2 – 6 months to complete. <p>Next Step</p> <ol style="list-style-type: none"> 1. Contact UTM International for advice: <ul style="list-style-type: none"> - isbjb@utm.my (UTM Johor Bahru) - isckl@utm.my (UTM Kuala Lumpur) <p>Important Reminder:</p> <p>All costs and penalties are the responsibility of the student. Do not make travel plans until Immigration issues your Special Pass.</p>
18.	Can I get my refund of deposit for Personal Bond without cancelling my Student Pass?	<p>No. According to the Immigration Act 1963, you must cancel your Student Pass before your Personal Bond can be refunded. If you do not cancel your Student Pass, your refund will be forfeited.</p> <p>Always refer to:</p> <ol style="list-style-type: none"> 1. Immigration Malaysia rules 2. EMGS regulations
19.	Can I travel within Malaysia by flight if my passport still in the process for Student Pass?	<p>No. You must have your original passport to travel by flight within Malaysia. If your passport is with Immigration/UTM for Student Pass endorsement, you cannot fly domestically.</p> <p>Alternative:</p> <p>You can still travel within Malaysia by bus, train, or other public transportation, which does not require a passport.</p> <p>Always refer to:</p> <ol style="list-style-type: none"> 1. Immigration Malaysia rules 2. EMGS regulations

20.	My student pass has expired. What should I do?	<p>If you are in Malaysia:</p> <ol style="list-style-type: none"> 1. You are considered to have overstayed. You will face penalties from the Immigration Department of Malaysia, which may include: 3. Fines 4. Detention <p>You must settle this issue with Immigration before you can leave or regularise your stay.</p> <p>If you are outside Malaysia:</p> <ol style="list-style-type: none"> 1. Do not try to re-enter Malaysia on a Social Pass (tourist visa). 2. If students plan to be in Malaysia within 3 months after student's visa expired, students can enter using Social Pass. <p>If students plan to be in Malaysia after more than 3 months student's visa expired, students need to apply for a new Visa Approval Letter (VAL) before you can re-enter as a student.</p> <p>For further advice, please contact UTM International: iscjb@utm.my @ isckl@utm.my . Always refer to:</p> <ol style="list-style-type: none"> 1. Immigration Malaysia rules 2. EMGS regulations
21.	My passport is expiring less in 1 year and will renew my passport. How about my current student pass in old passport?	<p>Renew your passport at your country's Embassy/High Commission in Malaysia. After getting your new passport, you must apply for a Transfer of Endorsement (ToE). This means transferring the Student Pass sticker from your old passport to your new one. Submit both passports (old and new) together with the required documents at the UTMKL Services. For details, refer to https://international.utm.my/cancel-transfer-pass/</p> <p>Important rule: Immigration Malaysia requires your passport to have at least 18 months validity to issue or renew a Student Pass. If it is less, you must renew your passport first and transfer the pass.</p>
22.	I had renewed my passport at home country. The student pass still valid at old passport. Can I enter Malaysia?	<p>Yes. When you arrive in Malaysia, show the Student Pass sticker in your old passport to the Immigration Officer. Immigration will issue you a Special Pass (valid for 14–30 days). Within 3 days of arrival, you must go to the UTM International Office and submit both passports (old + new) for a Transfer of Endorsement (ToE). This will move your valid Student Pass from the old passport to your new passport.</p> <p>Important rule: Immigration Malaysia requires the Student Pass to be transferred to the new passport within the Special Pass validity period.</p>

23.	What if Immigration/ EMGS reject my student pass renewal?	<p>If your Student Pass renewal is rejected by EMGS or the Immigration Department of Malaysia:</p> <ol style="list-style-type: none"> 1. You will have to defer your studies. 2. You must return to your home country. 3. You will need to apply for a new Student Pass before coming back to Malaysia. <p>Common reason for rejection:</p> <ol style="list-style-type: none"> 1. The Student Pass has already expired for more than 3 months. 2. Academic result is not satisfied (CGPA below 2.0) 3. Class attendance is below 80%.
24.	Do I need to submit my passport when apply for renewal?	<p>No. You do not need to submit your passport at the time you first apply for renewal. You will only need to submit your original passport when the EMGS tracker shows your progress has reached 50%. This usually takes about 2–3 weeks after you submit your renewal documents to UTM.</p> <p>You can track your renewal progress here: https://visa.educationmalaysia.gov.my/</p>
25.	I'm Remote Supervision student and working at my home country. I cannot stay longer in Malaysia waiting renewal process complete.	<p>Important Rule:</p> <ol style="list-style-type: none"> 1. The Student Pass is permission from Immigration Malaysia to study full-time and stay in Malaysia. 2. Holders of a Student Pass are not allowed to work. <p>Renewal Process for Remote Supervision Students:</p> <ol style="list-style-type: none"> 1. Before coming to Malaysia <ul style="list-style-type: none"> - Submit your renewal documents and payment about 45 days before you plan to come to UTM. - You may ask a representative/friend to submit the renewal documents and payments to UTM International. <p>Note: Payment must be made to two accounts → EMGS (renewal fees) and UTM (admin fees).</p> <p>Tracking your application:</p> <ol style="list-style-type: none"> 1. Monitor your application on the EMGS website: https://visa.educationmalaysia.gov.my/ <p>When EMGS reaches 50% OR application status change to request for passport submission, you can enter Malaysia and:</p> <ol style="list-style-type: none"> 1. Submit your passport at UTMKL Services for endorsement. 2. Immigration will place the Student Pass sticker in your new passport. 3. This usually takes 10–14 days.

		<p>Important Notes:</p> <ol style="list-style-type: none"> 1. This process is only allowed within 90 days before your pass expires. 2. Immigration may require an entry stamp to Malaysia in your passport before approving your renewal. If this is the case, you can only submit your renewal after you arrive in Malaysia. 3. Do not purchase any flight ticket until you have collected your passport and Student Pass.
DEPENDENT PASS		
26.	Can I bring my Spouse, children to apply Dependent Pass during my registration?	<p>No. Students must travel to Malaysia as single travellers (without dependents). You can only apply for a Dependent Pass after your Student Pass has been issued to you (the principal holder).</p> <p>Rule: Immigration Malaysia requires the principal Student Pass to be issued first before dependents are allowed to apply.</p>
27.	I want to bring my family. Who can I apply for Dependent Pass?	<p>You can apply for a Dependent Pass only for:</p> <ol style="list-style-type: none"> 1. Your spouse (wife/husband) and children 2. Your mother or father 3. Your husband and your mother (if applicable) <p>Not allowed:</p> <ol style="list-style-type: none"> 1. Parents-in-law 2. Brothers or sisters 3. Other relatives <p>Rule: Immigration Malaysia only allows immediate family members to apply for a Dependent Pass under a student.</p>
28.	My wife is pregnant and will deliver soon. My mother-in-law is already in Malaysia to take care of my wife. Therefore, I want to apply Dependent pass for my mother-in-law.	<p>No. According to Immigration Malaysia rules, you cannot apply a Dependent Pass for in-laws (e.g., mother-in-law, father-in-law).</p> <p>Exception: If your wife is the principal Student Pass holder, then your mother-in-law may apply for a Dependent Pass under her.</p> <p>Rule: Only immediate family members (spouse, children, mother, father) are eligible for a Dependent Pass.</p>
29.	Do I need to apply VAL for my dependent?	<p>For some countries, Immigration Malaysia requires a Visa Approval Letter (VAL) for dependents before they travel to Malaysia. Currently, only Afghanistan is on this list. The list may change from time to time, so students should always check the latest Immigration Malaysia and EMGS updates before making travel plans.</p>

30.	Can my children study in Malaysia with a Dependent Pass?	<p>Yes. If your children are below 18 years old, they can attend school in Malaysia.</p> <p>How do I renew my Dependent Pass?</p> <ul style="list-style-type: none"> • Renewal of Dependent Pass follows the same timeline as the principal Student Pass. • Dependent Pass validity cannot exceed the Student Pass validity.
VARIATION OR PROGRESSION		
31.	I graduated with my Master's degree, but my Student Pass is still valid. Can I stay in Malaysia until my PhD registration?	<p>Yes. If your current Student Pass is still valid, once you have graduated, you can apply for Progression for the next study purposes. If you have been accepted into a PhD programme at UTM:</p> <ol style="list-style-type: none"> 1. Wait for the Senate Letter confirming your graduation (for research-mode programmes). 2. Apply for a new Visa Approval Letter (VAL) for your PhD studies. 3. Using the new VAL and proceed with your PhD registration. <p>Rule: A new VAL is compulsory when progressing from Master's to PhD.</p>
32.	Currently I'm studying at an English Language Centre in Malaysia. Can I apply for progression?	<p>No. You cannot apply for progression from an English Language Centre to UTM. If you wish to change your institution (for example, move to a degree programme at UTM), you must:</p> <ol style="list-style-type: none"> 1. Leave Malaysia. 2. Apply for a new Visa Approval Letter (VAL) for your new programme at UTM. 3. Re-enter Malaysia with the new VAL. <p>Rule: Progression is only allowed between programmes within the same institution. Changing institutions requires a new VAL application from your home country.</p>
33.	I am currently studying at XYZ University and have received a new offer letter from UTM. What is the process for transferring universities?	<p>Get documents from your current university (XYZ University):</p> <ol style="list-style-type: none"> 1. Release Letter 2. Examination results/transcripts <p>Apply Variation for a new Visa Approval Letter (VAL) (first and second year students) under UTM:</p> <ol style="list-style-type: none"> 1. Approval of the new VAL is subject to Immigration Malaysia's discretion. 2. You are not allowed to register at UTM until your new VAL is approved. 3. After your VAL is approved, Cancel/shorten your current Student Pass with XYZ University. <p>Important to note:</p> <ol style="list-style-type: none"> 1. You may be required to leave Malaysia and wait in your home country until the new VAL is approved.

		<p>2. If you are in your 3rd year of study, you must apply for the new VAL from your home country.</p> <p>Rule: Immigration Malaysia requires a new VAL when transferring to a different university, even if your current Student Pass has not expired.</p>
34.	What steps should I take if I decide to transfer to a different program or faculty?	<p>Apply for the new programme and get approval from the Academic Office. Submit a new application for a Visa Approval Letter (VAL) under the new programme. Once approved, you may Cancel your current Student Pass linked to your old programme as per instruction by Immigration Malaysia.</p> <p>Rule: Immigration Malaysia requires a new VAL whenever you transfer to a new programme or faculty. For further assistance, please contact UTM International.</p>
35.	What if immigration/ EMGS reject my variation/ progression?	<p>If your variation/progression application is rejected by EMGS or the Immigration Department of Malaysia:</p> <ol style="list-style-type: none"> 1. You must defer your studies. 2. You must return to your home country. 3. You will need to apply for a new Student Pass before coming back to Malaysia. <p>Rule: Immigration Malaysia requires a new Visa Approval Letter (VAL) if your variation/progression is not approved.</p>
CANCELLATION VAL/PASS		
36.	Do I need to cancel the student pass?	<p>Yes. Students are required to cancel their Student Pass in the following cases:</p> <ol style="list-style-type: none"> 1. Graduation / Completion of Studies at UTM. 2. Deferment of Studies (except for health-related deferment). 3. Withdrawal or Termination from studies. 4. Change of Programme or Transfer to another University. <p>Rule: Immigration Malaysia requires every student to cancel their existing Student Pass before applying for a new pass, refund, or leaving Malaysia permanently.</p>
37.	What if I leave Malaysia without cancel my Student Pass	<p>If you leave Malaysia without cancelling your Student Pass:</p> <ol style="list-style-type: none"> 1. You will lose your Personal Bond deposit to Immigration Malaysia. 2. You may face difficulties applying for another visa or transferring to a different university in Malaysia. <p>Rule: Immigration Malaysia requires all Student Pass holders to properly cancel their pass before leaving the country.</p>

38.	Can I cancel my Student Pass at my home country	<p>No. You cannot cancel your Student Pass while you are outside Malaysia. This is because the Immigration Department of Malaysia requires your original passport to cancel the pass. You must submit your physical passport at the UTM International counter for the cancellation process.</p> <p>Rule: Immigration Malaysia will only process Student Pass cancellation with the original passport in hand.</p>
SPECIAL PASS		
39.	Can I apply Special Pass?	<p>No. You cannot apply for a Special Pass on your own. A Special Pass can only be applied by your institution (UTM International), and only if you have already applied for a Student Pass or Dependent Pass.</p> <p>Rule: Immigration Malaysia only allows institutions to request a Special Pass on behalf of students.</p>
40.	My special pass is expired, and I have overstayed, what should I do now?	<p>Contact UTM International immediately and request assistance to apply for a new Special Pass. Be aware that Immigration Malaysia will impose a fine for overstaying:</p> <ul style="list-style-type: none"> - Between RM1,000 – RM5,000 (depending on the number of days). <p>In serious cases, students may be:</p> <ul style="list-style-type: none"> - Deported back to their home country, and/or - Blacklisted by Immigration Malaysia from re-entering. <p>Rule: Overstaying is SERIOUS OFFENCE under Immigration Malaysia. Always renew or cancel your pass before expiry to avoid penalties.</p>
GENERAL		
41.	What documents must I show at the airport (KLIA/entry point)?	<p>You must prepare:</p> <ol style="list-style-type: none"> 1. Visa Approval Letter (VAL) 2. Single Entry Visa (SEV) or Visa on Arrival (if required) 3. Offer Letter from UTM 4. Valid Passport (minimum 18 months validity) 5. Health Insurance certificate (if already purchased through EMGS) 6. Malaysian Digital Arrival Card (MDAC) <p>Rule: Immigration Malaysia requires all international students to present their VAL upon arrival.</p>

42.	Do I need to do a medical screening after arrival?	<p>Yes. All new international students must complete a post-arrival medical screening at the UTM Health Centre within 3 working days upon arrival.</p> <ol style="list-style-type: none"> 1. Cost is included in your EMGS package. 2. If you fail the screening, your Student Pass may be cancelled. <p>Rule: EMGS requires a valid medical result before endorsing the Student Pass.</p>
43.	Can I work part-time with a Student Pass?	<p>No. International students are not allowed to work unless they get approval from Immigration Malaysia.</p> <p>If approved, work is only allowed:</p> <ol style="list-style-type: none"> 1. During semester breaks 2. Maximum 20 hours/week 3. In approved sectors (restaurants, petrol stations, mini markets, hotels – excluding cashier jobs). <p>Rule: Working without permission is a violation of the Immigration Act.</p>
44.	Can I travel outside Malaysia while my Student Pass is being processed?	<p>No. You cannot travel abroad while your passport is submitted to Immigration for Student Pass endorsement.</p> <p>If you need to travel urgently, you must first request your passport back and may need a Special Pass when returning.</p>
45.	How long must my passport be valid to apply for a Student Pass?	<p>Your passport must be valid for at least 18 months at the time of application or renewal.</p> <p>Rule: Immigration Malaysia will reject applications if the passport validity is less than 18 months.</p>
46.	Do I need insurance to study in Malaysia?	<p>Yes. All international students must have valid medical insurance approved by EMGS. Insurance must be active throughout your studies, including during renewal.</p>
47.	What if I lose my passport in Malaysia?	<ol style="list-style-type: none"> 1. Lodge a police report. 2. Contact your Embassy/High Commission for a new passport. 3. Apply for a Special Pass to regularise your stay. 4. Submit both the police report and new passport to UTM International. <p>Reminder: Please make copies for your own student pass and Biodata page of your passport.</p>
48.	What if I defer my studies due to health reasons?	<p>You may be exempted from immediate Student Pass cancellation. Approval is given on a case-by-case basis by Immigration Malaysia, usually with a supporting medical certificate.</p>

49.	I am coming for a Student Exchange / Mobility Programme for 6 months. What visa do I need?	<p>If your exchange/mobility programme is less than 6 months:</p> <ol style="list-style-type: none"> 1. You must apply for a Mobility Student Pass through EMGS. 2. Required documents: Offer Letter from UTM, passport, insurance, and other supporting documents. <p>If your programme is 6 months or more:</p> <ol style="list-style-type: none"> 1. You will need to apply for a full Student Pass (same process as degree students). <p>Rule: Immigration Malaysia issues Mobility Student Pass for short-term study and Student Pass for programmes 6 months or longer.</p>
50.	What documents do I need for a Mobility Student Pass?	<ol style="list-style-type: none"> 1. Visa Approval Letter (VAL) 2. Offer Letter from UTM for exchange programme 3. Valid passport (minimum 12 months validity) 4. Health insurance (approved by EMGS) 5. Proof of financial support (if required by EMGS)
51.	Can I extend my Mobility Pass?	No. A Mobility Student Pass is not extendable. If you wish to continue, you must apply for a new Student Pass.
52.	I am a PhD student from another university and want to do research at UTM for more than 6 months. What visa do I need?	<p>If your research attachment at UTM is less than 6 months:</p> <ol style="list-style-type: none"> 1. Apply for a Mobility Student Pass. 2. If your research attachment is more than 6 months: <ul style="list-style-type: none"> - You must apply for a Student Pass. - The process is the same as regular UTM postgraduate students. <p>Rule: Any student staying more than 6 months in Malaysia must hold a Student Pass, even if it is for research internship.</p>
53.	What is the process for Research Internship students?	<ol style="list-style-type: none"> 1. Receive your Offer/Invitation Letter from UTM. 2. Submit documents through UTM International to EMGS. 3. Apply for a Visa Approval Letter (VAL). 4. Upon approval, apply for a Single-Entry Visa (SEV) at the Malaysian Embassy (if required). 5. Enter Malaysia, complete medical screening, and submit passport for Student Pass endorsement.

	Any Important Notes for both Mobility & Research Internship students?	<ol style="list-style-type: none"> 1. Part-time work is not allowed under Mobility or Research Internship Student Pass. 2. Insurance is compulsory for the entire duration of your stay. 3. Passport must have 18 months validity at time of application. 4. Cancellation: Once your programme ends, you must cancel your pass before leaving Malaysia to avoid losing your bond or being blacklisted.
--	---	--

References:

UTM International - <https://international.utm.my/faq/>